

.... May 2011

«PostalName»  
«Postal\_Address»  
«PostalTown» «PostalCode»

Dear «Courtesy»,

### Notice of contestability – Standing Offer Contestable Customer

The State Government has extended retail competition to business customers who consume greater than or equal to 50MWh per annum from 1 July 2011.

Your electricity consumption at «InstallationAddress», «Town», NMI «NMI» (the site) was recorded to be greater than or equal to 50 MWh and less than 150 MWh per annum for the period 1 July 2009 to 30 June 2010. Therefore, you will become a 'standing offer contestable customer' in respect of this site from 1 July 2011.

Twelve months after that day (that is, on 1 July 2012), you will be taken to have entered into a standing offer contract with Aurora Retail in respect of this site and will remain on that contract unless:

- (1) you cease to be a customer of Aurora Retail in respect of your site; or
- (2) you enter into a contract in respect of your site with Aurora Retail under section 40 of the *Electricity Supply Industry Act 1995*.

You may at any time, if your contract with a retailer (including Aurora Retail) expires or is terminated, enter into a standing offer contract with Aurora Retail in respect of your site provided that you have not become a 'large offer contestable customer'. A 'large offer contestable customer' is a business customer who consumes more than or equal to 150MWh of electricity annually.

You may apply to the Tasmanian Economic Regulator for a determination under regulation 12D of the *Electricity Supply Industry (Contestable Customer) Regulations 2005* as to whether or not you will or have become a contestable customer on and from 1 July 2011.

Please note that Aurora reserves the right to withdraw this notice issued to you if Aurora is reasonably of the opinion that the notice was issued in error.

Also included with this notice is an information sheet to assist explaining what retail contestability means to you.

Yours sincerely,

